



ONLINE APPLICATION PRIVACY POLICY

INSURANCE SUPERMARKET INSURANCE BROKERS PROPRIETARY LIMITED T/A AA INSURANCE SUPERMARKET

1. INTRODUCTION

- 1.1. This privacy policy sets out the additional conditions which apply when providing information via www.aainsurancesupermarket.co.za (the "Site") for purposes of an online application for a quote for a warranty product or for purposes of purchasing a warranty product online (the "Online Application"). Although this policy applies specifically to the Online Application, it must be read together with the terms and conditions of use of the Site, as well as the Site's general privacy policy (collectively the "General Terms"), as these continue to apply to your use of the Site.
- 1.2. Should you ("you"/"user" means any person who submits information via the Site in any way relating to applying for or purchasing a warranty product online) disagree with any of the provisions of this policy, you must immediately refrain from continuing with the Online Application. By continuing with the Online Application, you hereby agree to the terms of this policy, and further warrant and represent that you are legally entitled to engage in the Online Application.
- 1.3. This policy sets out the basis on which any personal information we collect from you or that you provide to us during the Online Application will be processed by us and/or our associated companies.
- 1.4. The Protection of Personal Information Act, 2013 (POPI Act) is aimed at protecting your personal information and regulates the manner in which it may be processed. The POPI Act created an Information Regulator who has a number of duties, including monitoring and ensuring compliance with the POPI Act to ensure that companies like AA Warranties and its associated companies manage personal information in a responsible manner that respects your privacy.
- 1.5. Please read this policy carefully to understand our views and practices regarding your personal information and how we will process it in relation to the Online Application. Please also note that our associated companies may also process your personal information in the ways described in this policy.

2. INFORMATION COLLECTED VIA THE ONLINE APPLICATION

- 2.1. In addition to information collected from and/or about you when you access the Site (as regulated by the General Terms), we will collect personal information from you and process your personal information through the Online Application process. This information may include your name and surname, birth date, gender, country of residence, address, email address, phone number, age, description of your motor vehicle, licence plate number of your motor vehicle, status of your driver's licence and other related and relevant information required in the Online Application.
- 2.2. We may collect, hold and use the information collected about you during the Online Application to improve the Online Application process and the accuracy of the personal information stored in relation to the Online Application process.



3. DISCLOSURE OF INFORMATION TO THIRD PARTIES

3.1. In addition to the parties mentioned in the General Terms, we may share your personal information with associates and third parties who support our business (e.g. partners for marketing or promotions in the motor vehicle and/or insurance and/or financial services sectors based on your preferences), including but not limited to the consumer insights company with whom we partner, Sawubona CI Proprietary Limited (“Sawubona”). Naturally we will ensure that we have appropriate security and contractual safeguards in place with Sawubona to protect your personal information.

3.2. Should you not opt out from receiving marketing material in entirety, AA Insurance Supermarket, AA Warranties and Sawubona shall have the right to store your personal information and provide your personal information to our affiliates and business partners in the industries relevant to you, for purposes of such affiliates and/or business partners contacting you to market and/or sell their products and services. These affiliates and business partners will change from time to time, but we shall only provide your personal information in respect of those industries in which you have directly or indirectly expressed an interest and/or not opted out from marketing. Should you be contacted by any of our affiliates or business partners, please note that from that point you will be subject to that affiliate’s or business partner’s terms of use and privacy policy, and should accordingly familiarise yourself with the applicable terms and conditions of the applicable policies. You may, at any time, opt out of any further marketing or contact through opting out on the Site.

4. INFORMATION RETENTION

4.1. AA Insurance Supermarket, AA Warranties, its associated companies and Sawubona will retain your personal information where there is an ongoing legitimate business need to do so (for example, while you make use of the services available through the Site, or to enable us to meet our legal or accounting obligations).

4.2. If you object to either us or Sawubona processing certain categories of your personal information (including in relation to receiving marketing communications from us), we will retain a record of your objection to the processing of your information so that we can continue to respect your wishes.

4.3. We will destroy or permanently anonymise your personal information at the point that we no longer need to process it for our ongoing legitimate business needs or for any legal reason. If this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store it and isolate it from any further processing until deletion is possible.

4.4. Should you have any queries or concerns about these policies, you may address these to us at info@aainsurance.co.za, support@aawarranties.co.za and/or to pdvault@media-connect.co.za.



5. SECURITY

- 5.1. AA Insurance Supermarket, AA Warranties and Sawubona place great importance on protecting your personal information from and against unauthorised access and against unlawful processing, accidental loss, destruction and damage, and accordingly implement appropriate physical, technical and organisational measures to comply with the relevant laws and regulations to safeguard such information.
- 5.2. Unfortunately, however, the transmission of information via the internet is not completely secure and, although AA Insurance Supermarket, AA Warranties and Sawubona will do their best to protect your personal information, the security of your personal data transmitted via the internet cannot be guaranteed. Any transmission is at your own risk.
- 5.3. Once AA Insurance Supermarket, AA Warranties and Sawubona receive your personal information, however, there are strict procedures and security features in place to prevent unauthorised access, and only employees who have a legitimate business reason for accessing the personal information, can do so.

6. YOUR RIGHTS

- 6.1. In addition to the rights you have under the General Terms in respect of AA Insurance Supermarket and AA Warranties, you also have the right, at any time, to know whether personal data has been stored by Sawubona as well as the content and origin of the data to verify its accuracy. You also have the right to ask that your data be supplemented, blocked, erased, updated or corrected. Requests in this regard should be sent to Sawubona pdvault@media-connect.co.za.
- 6.2. In exceptional circumstances, AA insurance Supermarket, AA Warranties and Sawubona can refuse to delete your information if they are required by law to retain it or it is needed to protect either AA Insurance Supermarket's, AA Warranties' or Sawubona's legitimate rights.

7. CHANGES TO THIS POLICY

We reserve the right to make changes to this policy at any time and for any reason. Any changes we may make to this policy in the future will be notified to you by posting an updated version of this policy on the Site with an updated revision date and, where appropriate, by email. Your continued use of the services arising out of the Online Application following the notification of any changes to this policy constitutes acceptance to those changes.

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